



Our Booking Conditions (applies to self-catering accommodation only)

How to Book

To confirm your booking, we will require a written confirmation (email or letter) and a booking deposit within 7 days of the verbal confirmation of your arrangements. Your booking is confirmed once we have received your deposit, your written confirmation and the confirmation receipt has been issued by us.

Please send email confirmations to info@kippure.com

Our send your postal confirmation to:

Kippure Estate
Self-Catering Bookings
Manor Kilbride
Blessington
County Wicklow

The required booking deposit is:

- €200 per home per week.
- €100 per home per weekend.

A higher deposit may be required for premium dates, or for longer stays exceeding 4 weeks.

Note that booking deposits are non-refundable and non-transferable!

Payment Methods

Payments may be made by credit card (Visa and MasterCard), cheque (Ireland only), Laser, bank transfer or Euro (€) bank draft. If paying by cheque or bank draft please make it payable to 'Tim Kyne, Kippure Estate' and write your name, address and arrival date on the back. Our bank details can be obtained from the Kippure office on request.

Balance Payment

The balance of your rental cost, and if applicable security deposit, is payable 4 weeks prior to your arrival. Where payment in full has not been made by this date, we reserve the right to cancel the booking and cancellation charges as detailed below will apply.

If not otherwise instructed we will automatically charge the balance to your credit card account 4 weeks prior to arrival.

Late Bookings

If you book within 4 weeks, we will require full payment at the time of booking.

The accommodation is booked solely for the use of the guests named in your booking confirmation. The maximum occupancy as advised to us must not be exceeded.

What's included?

You have use of the property including all gas, electricity, water, linen and towels. Your holiday home is available from 4.00PM on the day of your arrival. We ask that you vacate the property by 10.00AM on the day of your departure, leaving it in a tidy condition to enable our cleaners to prepare for our newly arriving guests.

Security Deposits

We understand that accidents do happen, but we do ask that you inform us of any defects or breakages as soon as possible and pay for the repair or replacement so that neither you nor the following guests are inconvenienced.

We reserve the right to charge a security deposit which is payable when the balance is due. If applicable this charge will be held to cover any breakages, excess cleaning costs or damage to the property. This security deposit will be returned within 7 working days of the end of the rental period subject to inspection by our staff, less any deductions to cover the cost of replacement or repair. Costs in excess of this amount will be invoiced and payable in full immediately.

Pre-arrival Information

With your written confirmation (email or post) we will send you details, giving directions to the holiday home and information on key collection. We would very much appreciate if you could call our office a few days prior to your arrival to confirm your arrival time. Our office phone number is (+353 (0) 1 4582889).

Website Accuracy

Our web site is a guide to the quality and description of our holiday home and facilities. Changes to facilities or furnishings may be made without notice. No liability is accepted for unintentional errors, mistakes or omissions, which may arise as a result of subsequent changes.

Pets

Small and well-behaved pets are allowed in the Seefin holiday homes at an additional charge of €20 to cover extra cleaning. No pets allowed in the Athdown houses.

Smoking

For the comfort of our guests our Athdown houses are strictly NO SMOKING.

Changing Your Booking

Any amendment to a confirmed booking may incur a charge of €20 as an amendment fee. Changes within 4 weeks may result in additional cancellation charges.

Cancellation by the Client

Cancellations must be made in writing (email or letter) and is effective from the date received in our office. To cover any expenses, admin work and prospective loss of business incurred we reserve the right to charge the following cancellation fees, which are payable once a client cancels after confirmation of the booking.

<i>Period before arrival at Kippure Estate:</i>	<i>Amount of cancellation charge shown as percentage of total amount payable:</i>
8 weeks or more	Loss of Deposit
4 weeks to 8 days	75%
7 days or less	100%
Failure to arrive	100%

Cancellation by Kippure Estate

We will refund all monies paid, providing it does not arise for reasons of 'force majeure'.

Force Majeure

No liability can be accepted for events, which are 'force majeure'. These include, but are not limited to war, threat of war, riots, civil commotion, terrorist activities, industrial disputes, technical difficulties with transportation, natural or nuclear disaster, fire, adverse weather conditions or other events outside our control.

Liability

We accept no liability whatsoever for any injury or loss sustained by guests or any other visitors to the home, or for any loss or damage howsoever caused to any property brought to the premises.

Loss, Theft or Damage to Kippure's Property

At all times guests are expected to look after our equipment and facilities during their stay at Kippure Estate. Excluding normal wear and tear, Kippure Estate reserves the right to charge customers for the full cost of replacing any items of our property which are lost, stolen or damaged whilst entrusted to the customer. Cost of loss and repairs to the property as a result of damage and/or negligence will be charged to your credit card within one week of departure date.

Complaints

While it is unlikely that you should have a complaint about our holiday home, occasionally things do go wrong. If you have a problem during your stay, you MUST inform us immediately and we will endeavor to rectify the matter. We will not accept liability for any dissatisfaction or other complaint not reported to us during your stay.

Safety

Be aware that Kippure Estate is a working farm and that there are farm animals about. We would ask you to keep your distance where possible. Please put your dog onto a lead and always close gates after you. When walking at the estate you should always wear suitable clothing and footwear. Be prepared to encounter uneven ground and sometimes wet terrain. The River Liffey to the south of the estate is prone to flooding during and after wet weather. We ask you to be especially careful near the riverbank at these times.

Contact Us:

- Kippure Estate, Manor Kilbride, Blessington, County Wicklow, Ireland
- Phone national: 01 4582889
- Phone international: +353 (0) 1 4582889
- Email: info@kippure.com
- Web: www.kippure.com